

NOTICE OF WATER SYSTEM UPGRADE

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

WE'D LIKE YOU TO KNOW ...

... that our crews will be upgrading the water system serving you and your neighbors.

Our work may cause some temporarily discolored water or lower than normal water pressure in your home or business. The pressure should return to normal in a short time or once the work is finished and should only be a mild inconvenience.

If your water becomes discolored, you should run each faucet in your home until the water coming out is clear. We also strongly suggest that you delay washing clothing until the water is clear to avoid possible damage to them. Additionally, you should wait to wash dishes until the water is clear. Be assured, however, that the WATER IS SAFE TO DRINK unless we notify you otherwise.

If you are a renal dialysis patient or suffer from another health condition, which could be affected by this work, please contact us as soon as possible so we can make arrangements to notify you exactly when work will be done in your area. Just call our customer service representatives at 1-800-794-7350.

Or if you have any questions or concerns about the work, feel free to call the Customer Service Department. We welcome the opportunity to discuss it with you.

The project in your neighborhood is all part of the commitment California-American Water Company made to provide you and the entire area with the best water and water service possible. At CAAWC, Superior Service is our Top Priority.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON
NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

DECISION NO.

DIRECTOR - RATES & REVENUES
TITLE

EFFECTIVE JUL 22 2002
RESOLUTION NO.